



For nearly a year, CCC has been with engaging suppliers, insurers, and repairers, discussing part-type descriptions, OPT OEM labels, and how this information may be presented on printed estimates. The conversations have proven extremely helpful in understanding the unique perspectives of each group and in building understanding around the issues and opportunities related to OPT OE parts.

As part of this process, CCC is communicating steps we’ve taken to help customers provide clarity and transparency on these topics for their consumers. Specifically, CCC has:

- Worked with suppliers, insurers, and repairers, aligning around definitions for alternative part-types.
- Created a new option within CCC ONE®, offering users the ability to configure how they want Optional OEM parts displayed on estimates.

Alternative part-type definitions and the new CCC ONE configuration option for Optional OEM parts are now available in the CCC ONE platform. Below is detailed information.

Part-Type Definitions for CCC® Parts Vendor Participation

Vendors can offer alternatives to OEM parts via participation in CCC® Parts. Part types quoted by vendors should accurately reflect the parts a repair facility can order and align with below definitions for part types. Please see below for further clarification for Gray Market OEM, Blemished parts, other product lines produced by a vehicle OEM’s tier one manufacturer, and remanufactured, reconditioned, or used parts.

Definitions List	
Optional OEM (OD)	New OEM part manufactured by or for the OEM according to the OEM’s specifications for United States distribution and available from the vendor specified on the estimate at vendor’s discounted list price. Parts are delivered to repair shop in the original OEM manufacturer packaging and/or labeling.
Aftermarket (AM)	New part offered as an alternative to the OEM replacement part including but not limited to: New part not manufactured by or for the OEM; new part not manufactured for OEM but produced by same manufacturer that also produces OEM parts; or new part manufactured by or for the OEM for distribution outside of the United States.
Reconditioned (RC)	Reconditioned OEM part
Remanufactured (RM)	Remanufactured OEM part
Recycled (Recycled)	Used OEM part

CCC ONE Configuration Options

Optional OEM parts can now be configured to display on printed estimates as “OEM” or “Non-OEM” at the user’s election in their profile settings. Users now have the ability to configure their OPT OEM setting using the following options:

1. ALT OEM
2. OPT OEM
3. OEM
4. Non OEM

Once changed in each profile, printed estimates will display the selected option for OPT OEM parts.

Additional Information for Optional OEM Part Clarifications

Gray Market

Gray Market OEM parts are manufactured according to specifications provided by the original vehicle manufacturer that have been purchased from a foreign source that purchased the part from foreign OE authorized dealers and/or their subsidiaries. Certain OEMs do not recognize these parts as OEM parts as they are outside of their supply chains, recall processes, and warranties. Gray Market OEM parts may be categorized as Optional OEM (OD) based on the current CA BAR definitions. These parts should carry a distributor designation of “GRYMKT” which enables shops and insurers to decide when this type of part is an acceptable alternative. CCC users may elect to add a line note regarding foreign sourcing and warranty when using these parts for consumer transparency. CCC ONE may also be enhanced in the future to automatically add the line note when Gray Market OEM part is specified. Changes to regulatory definitions, including a CA BAR proposal currently under consideration, could result in changes to how gray market parts are categorized.

Blemished Parts ARE NOT OPT OEM PARTS:

- Blemished parts are new parts that may be damaged or blemished.
- There is not currently a part type category within CCC to support blemished parts:
 - New parts are not expected to have damage and there isn't currently a way to convey what is wrong with these parts, whether they can be used, additional labor or material cost needed if used, etc.
 - Recycled parts are used OEM parts removed from salvage vehicles that have ARA grading standards to describe damage.
 - Remanufactured or Reconditioned parts are expected to be in “like new” condition with damage that may factor into the repair cost, cycle time, or whether part could be used.
- Blemished parts should NOT be quoted under the existing CCC Part Types as this would create uncertainty around what the specified part for repair.

Other Product Lines produced by a vehicle OEM's Tier One Manufacturer (Hella, Bosch, Magneti, etc.) ARE NOT OPT OEM PARTS:

- Some parts manufacturers produce OEM parts for vehicle manufacturers as well as produce a competing product line.
- The competing product line is NOT made for the vehicle manufacturers and is categorized with the “Non OEM” / “Aftermarket” part type.
- These parts typically do not come in OEM branded packaging and may have visible differences if the part contains OEM logos or other OEM Intellectual Property.
- These manufacturers may not have received certification from CAPA. Some insurers and parts distributors may utilize insurer designations to distinguish these parts from other aftermarket parts. Note: some states do not permit use of certain aftermarket parts unless certified by a recognized industry certification organization like CAPA or NSF.

Remanufactured, Reconditioned, or Used Parts ARE NOT OPT OEM PARTS